

Service Request Form

[mailto: service@bonn-elektronik.com](mailto:service@bonn-elektronik.com)

1. Service contact person

Company:

First name, last name:

E-Mail:

Phone:

Address:

2. Equipment location - local contact person (when different)

Company:

First name, last name:

E-Mail:

Phone:

Address:

3. Priority

High

Medium

Low

4. Instrument details (can be found on nameplate at rear panel next to the mains socket)

Model number:

Serial number:

5. Fault description:

6. Exact wording of fault message from instrument display

7. In which operating condition does the fault appear?

Standby

After RF-ON

At low power

At full power

8. When does the fault appear?

Permanently

Randomly

Reproducible

9. Does the fault appear again after switching the mains switch OFF and ON again?

Yes

No